

MOVING THE DIAL ON:

An e-learning event hosted by



Community-Based Research Canada
Recherche partenariale du Canada

Inclusive & Innovative Models for Refugee Health Equity

Presented by Astrid Velasquez & Madeleine Kruth



**NEW CANADIANS
HEALTH CENTRE**
CENTRE DE SANTÉ POUR LES
NOUVEAUX ARRIVANTS AU CANADA



NOVEMBER 16, 2023 12PM-1PM ET



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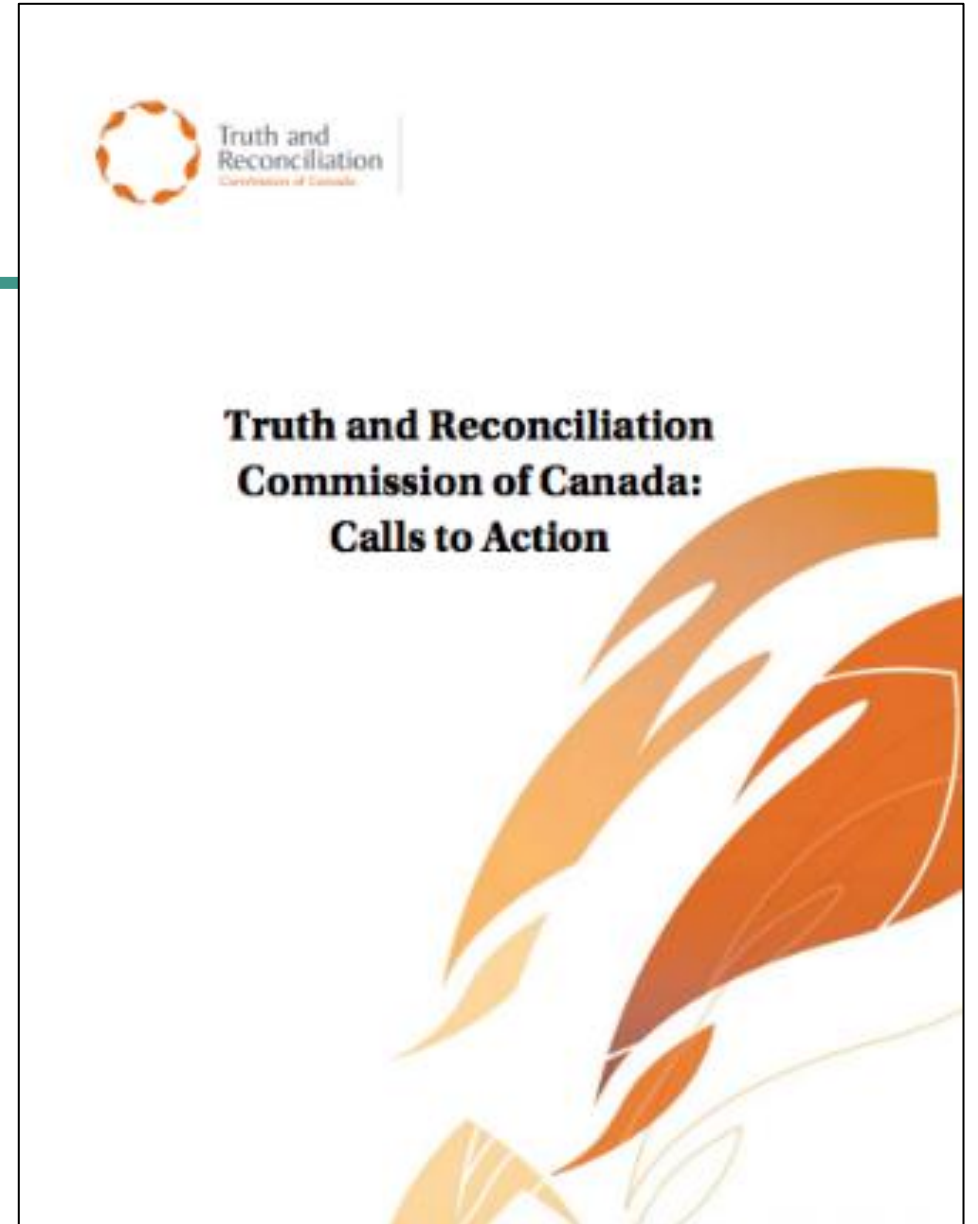
@CbrcResearch



Community Based Research Canada

Call to Action #22

“We call upon those who can effect change within the Canadian health-care system to recognize the value of Aboriginal healing practices and use them in the treatment of Aboriginal patients in collaboration with Aboriginal healers and Elders where requested by Aboriginal patients”



Agenda



Opening



Presentation



Q&A



Closing

Presenters



Astrid Velasquez
Executive Director
New Canadians Health Centre



Madeleine Kruth
Research and Evaluation Coordinator
New Canadians Health Centre



EVALUATION
CAPACITY
NETWORK



**NEW CANADIANS
HEALTH CENTRE**

CENTRE DE SANTÉ POUR LES
NOUVEAUX ARRIVANTS AU CANADA

New Canadians Health Centre:

Moving the dial on refugee health care

**Astrid Velasquez
Madeleine Kruth**

Land acknowledgement

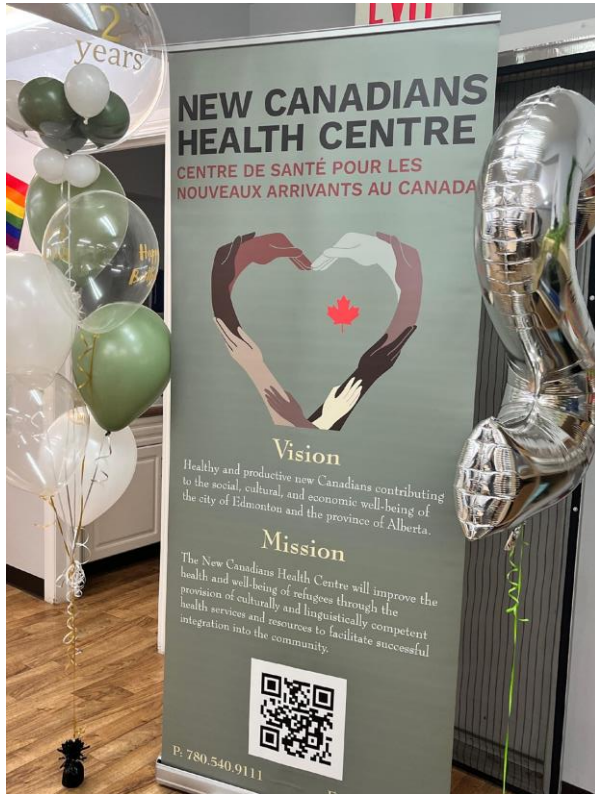


Context of refugee health in Canada

- Globally, **26.6 million people** forced to leave their countries annually
- In Canada, **19,790** government assisted refugees and **31,255** privately sponsored refugees were resettled in 2022
- **Need for quality, timely access to healthcare** is central to refugees' successful integration into Canadian society
- Healthcare journeys of refugees can be complicated by many factors (mental health challenges, rare diseases, unsuitable living conditions, linguistic barriers, etc.)



Who we are

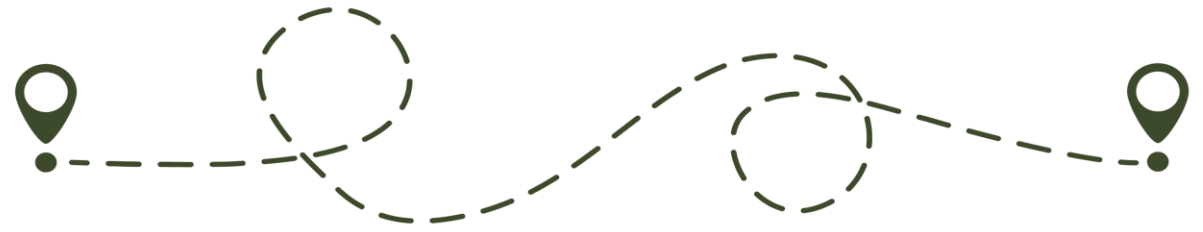


Mission: to improve the health and well-being of refugees through the provision of culturally and linguistically competent healthcare to facilitate successful integration into the community.



Vision: Healthy and productive new Canadians contribute to the social, cultural, and economic growth of the city of Edmonton and the province of Alberta.

The road to opening the NCHC



- Gap in services from 2016 following closure of New Canadians Clinic
- NCHC Established in August 2021 following years of advocacy
- Effort driven by the Refugee Health Coalition and involvement of wide variety of stakeholders (those with lived experience, service providers, etc.)
- First community-owned and principle-driven health centre in Edmonton exclusively focused on refugee health

Principles-based model

“ WE BELONG TO THE COMMUNITY AND WE ARE FOR THE COMMUNITY ”



Our stakeholders & partners



People with lived experience



Research & evaluation teams



Staff & allied professionals



NCHC Board of directors



Funders & key partners



Our services

- Intake upon arrival in Edmonton
- Primary clinical services (family medicine, pediatric care, psychological support, infectious disease)
- Health navigation
- Collaboration with Catholic Social Services (wrap-around support services)





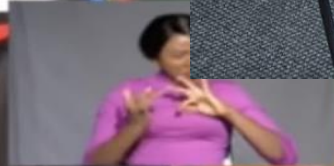
Meet Lam



Majog Lam
Refugee

TONIGHT

THE DAY MARKED AMID RECORD DISPLACEMENT



Building a research program

Purpose: Collect, co-create, and translate knowledge generated at and for the NCHC in a way that aligns with the principles-based model

Activities:

- Research & evaluation committee
- Establishing a data access policy
- Strong engagement with all stakeholders
- Supporting & mentoring students across various programs

A principles-based evaluation



Purpose: to evaluate the principles-based model of the NCHC and assess how it impacts the experiences of care for the community at the Centre

- Engages service users, staff, key informants
- Both qualitative and quantitative methods



Looking ahead

Long-term stability and growth:

- Establishing charitable status
- Expansion to an additional physical location in the city

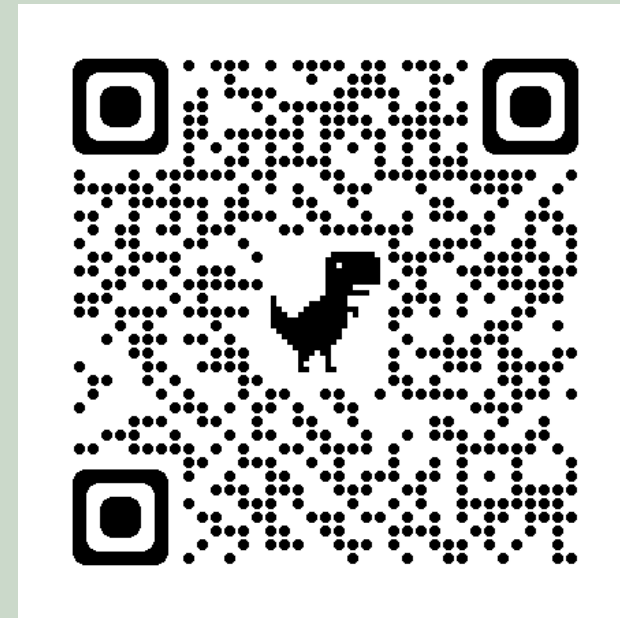
Community-based research with the NCHC:

- Implementing the principles-based evaluation
- Ongoing data collection, analysis, and interpretation
- Knowledge mobilization







Thank you! Questions?



Webinar Recordings & Live Discussion Summaries



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Presented by Dr. Charmaine C. Williams & Joelleann Forbes



The Family
Mental Health
Cafés

NOVEMBER 30, 2023 12PM-1PM ET

Feedback





Thank You!

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